

Pacific Pride Switcher/Controller Sunset Arrival!

This instruction shows the procedure to use when the Pride Controller is to be removed from the process of support.

The moment the Pride controller is Sunset, the Hermes host will take over the customer invoicing responsibility. It's important that all transactions prior to that moment be polled by the controller so there are no unbilled transactions. Follow the process below to sunset the controller.

1. Make Sure that the controller has made a final POLL of the FSC3000 transactions and that all data has been published to Pacific-Pride.
2. Using the Pride Controller or a PC with an internal or external modem connected, use OPW's ARTWare Configuration Utility or Phoenix SQL Lite application to establish a connection to the FSC3000 and open the application's terminal window.
 - a. If you use ARTWare, if a site does not exist, add a new site and set the COM parameters to match the settings in the Pride Controller. Select the "Connection" menu to start the connection and login process.
 - b. If you use Phoenix SQL Lite, add a new site and on the "Communication Setup" tab set the FSC3000 COM parameters as needed. Once configured, click on the "Terminal Window" tab and connect to the FSC3000. Once the connection is made you can log in to the FSC3000.
 - c. If you use the Pride Controller, connect to the site and open a console/terminal window.

NOTE: You can also connect to your sites from the Pride Controller if has not been removed or shut down, and use the terminal window interface it provides. You can also use any terminal emulation program, such as PuTTY or Hyperterminal.

3. Once logged in and sitting at the "Hello>" command prompt, follow these steps to disable support for the Pride Controller:
 - a. Enter command: **SET NETWORK**.
 - b. Select option '1' and push **Enter**.
 - c. Select option "16" and push **Enter**.
 - d. Enter 'Y' when prompted to "DISABLE" support for the Pride Controller. The FSC3000 is now ready to process cards under normal operation. Pacific-Pride Controller support rules are no longer managed.
4. Now that the Controller is Sunset, it will no longer be needed to process transactions. It can still be used to access the FSC3000 from the terminal window. The ARTWare configuration utility and Phoenix SQL Lite polling and reporting software also have terminal windows that will allow communication with the FSC3000. Communication is only needed to:
 - a. Make changes to configuration.
 - b. Set prices for credit card transactions (if applicable).
 - c. Perform diagnostics like clearing pump sentry.
 - d. Optionally poll transactions to reconcile data with Hermes.
5. There are several hardware connection alternatives to enable communication:
 - a. Use the dial-in modem that the Controller has been using.
 - b. Use an Ethernet connection to the inbound port on the Abierto box.
 - c. See the [M1700 FSC3000 IOM Section 3.3](#) for additional connection options.



Contact Abierto Tech Support at 1-888-216-6823 Ext: 109 for Technical Support, or OPW Technical Support at: 1-708-485-4200 for assistance.

You can also use the LAN port on the FSC3000 for a direct IP connection to your router. Reference the [M1700 Installation Manual](#) for instructions on using the Digi Discovery program to detect and set the IP address. If necessary, talk to your Internet Service Provider about a Static IP address.